

A SOLUTION FOR EVERY BUSINESS



Hosted VoIP

GENERAL FEATURES AT A GLANCE

- Attended and Blind Call Transfer
- Attended Call Transfer
- Auto Attendant / Digital Receptionist
- Call Forward Busy and No Answer
- Call Parking and Pickup
- Call Queuing
- Call Recording
- Call Routing (DID)
- Caller ID
- Central Phonebook
- Conference Calling
- Conference Rooms
- Dial by Name Directory
- Hunt and Ring Groups
- Intercom
- Message Waiting Indicator
- Music on Hold
- Paging
- Microsoft Outlook Integration
- Video Calls Between Softphones
- Unified Communications
 - View user "Presence"
 - Voice Mail
 - Voice Mail to Email
 - Instant Messaging/chat
- My Phone End User Portal
- And More!

WHY CHOOSE HOSTED VOIP

There are many advantages for businesses of all sizes to utilize a Hosted VoIP solution versus managing a traditional premise PBX phone system. With the increasing number of remote workers and portable devices being utilized for communications, hosted voice and cloud communications are becoming the norm.

With a fully-redundant hosted VoIP platform your phone service is always up and running regardless of the conditions in your area such as power outages, flooding, snow storms or other environmental circumstances.

Even if your office is damaged or inaccessible, the Internet control panel allows you to instantly reroute your calls to other available emergency office or cell phones.



HOSTED VOIP BENEFITS

Whether your company is a small growing business or a large corporation, Hosted VoIP allows you to customize your communication needs with ease. You can change or add locations and user lines at anytime, seamlessly connect remote offices and even monitor telecommuter productivity. No expensive on-premise equipment to switch, repair or replace and no IT staff required to maintain your communications.

- Scalability - Pay as you grow for moves, adds, changes and deletes
- Flexibility - Full administrator/user control over system features
- Security - Redundance through business grade connectivity
- Efficiency - Quality of Service and reduction of single point of failures
- Customizable - Features to meet your individual business needs
- Future-proof - Ensures the latest network upgrades and features
- Business continuity - Remote call management can be manual or automated in the event of disaster recovery

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APPROVED IP PHONES

Stratus Networks' Hosted VoIP service is compatible with the most popular industry IP phones on the market.

• Cisco

SPA 501G, SPA 502G, SPA 504G,
SPA 509G, SPA 525G, SPA 500S

• Grandstream

GXP280, GXP285, GXP1450,
GXP2000, GXP2100, GXP2110,
GXP2120

• Polycom

Soundpoint Models 321, 331, 450,
550, 560, 650, 670, 6000, 7000

• Yealink

T20, T22, T26, T28

OPTIONAL HOSTED VOIP FEATURES

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Hotel Application

- Property Management Application (PMS)
- Check In
- Check Out
- Wake Up

3rd Party Integration

- Salesforce
- Microsoft Dynamics
- SugarCRM
- SageACT

Call Center Application

- Queue & Agent Statistics
- Hang Up/Call Back
- Supervisor "Whisper"
- Supervisor Barge In
- Wait Time Alerts

Full CRM Integration

- Click 2 Dial
- Caller ID "Pops"
- HTTP API Web CRM

Regardless of your business size or type of industry you serve, Stratus Networks has the right hosted solution to meet and exceed your company's requirements.

Get Hosted...Contact Us Today!
(800) 990-9093

ABOUT STRATUS NETWORKS

Stratus Networks, Inc. is a leading national provider of data, voice and Internet services to all sizes of businesses and government agencies. Offering unparalleled support and an extensive selection of innovative solutions, Stratus Networks has grown to be recognized as a premier carrier in the telecommunications marketplace.

For more information about solutions, service or pricing please contact your Stratus Networks representative directly.