



Stratus Networks Inc. FRAUD POLICY

Customer is solely responsible for fraudulent calls or data transmitted utilizing the Services. Customer is solely responsible for selection, implementation and maintenance of security features for protection against unauthorized calling, and Stratus Networks Inc. shall have no liability therefore. Customer is solely responsible for payment of all long distance, toll and other telecommunications charges incurred through use of the Services being provided hereunder regardless of whether such use was intended or authorized by Customer. Customer shall defend, indemnify and hold harmless Stratus Networks Inc. from and against all costs, expenses, claims or actions arising from fraudulent calls of any nature carried by means of the Services. Customer shall not be excused from paying Stratus Networks Inc. for Services provided to Customer or any portion thereof on the basis that fraudulent calls comprised a corresponding portion of the Services. In the event Stratus Networks Inc. discovers fraudulent calls being made, nothing contained herein shall prohibit Stratus Networks Inc. from taking immediate action, without notice to Customer, that is reasonably necessary to prevent such calls from taking place. Notwithstanding the foregoing, it is understood that Stratus Networks Inc. is under no obligation to investigate the authenticity of calls charged to Customer's account and shall not be liable for any fraudulent calls processed by Stratus Networks Inc. and billed to Customer's account.

In the event customer loses or desires to cancel calling cards, Customer shall notify Stratus Networks Inc. by phone at 1-866-822-2246 and fax notification to 309-688-3360. Customer's liability for lost or canceled calling cards shall stop 3 hours after Stratus Networks Inc. acknowledges receipt of request in writing. Customer must provide a method for confirmation by Stratus Networks Inc. to deliver in writing such as email or fax. Customer is responsible for providing accurately and completely providing pertinent information about the specific cards that are missing.